We are ready to help

Once the program is activated, an English-speaking representative from our private call center will reach out to the student. They will provide all the necessary information, including a list of clinics where the student can register and guidance on arranging healthcare for international students.

How does it work

If a student does not have health insurance in Slovakia, they pay for any healthcare services received directly to the healthcare provider, according to the applicable price list. They may later apply for reimbursement of these expenses in their home country.

Health insurance options

At our client centers (reception desks), students will be informed that commercial health insurance options are available on the market, under which the insurance company covers the cost of the provided healthcare services.

Comprehensive healthcare management in English includes:

- **24/7 access** to the client portal at www.procare.sk, allowing students to book appointments online, request prescriptions, and access their medical records at any time
- A **private call center**, where agents communicate with international clients in English
- Client centers (reception desks) located directly at outpatient clinics, where staff communicate with international clients in English

ProCare

procare.sk 0907 888 999

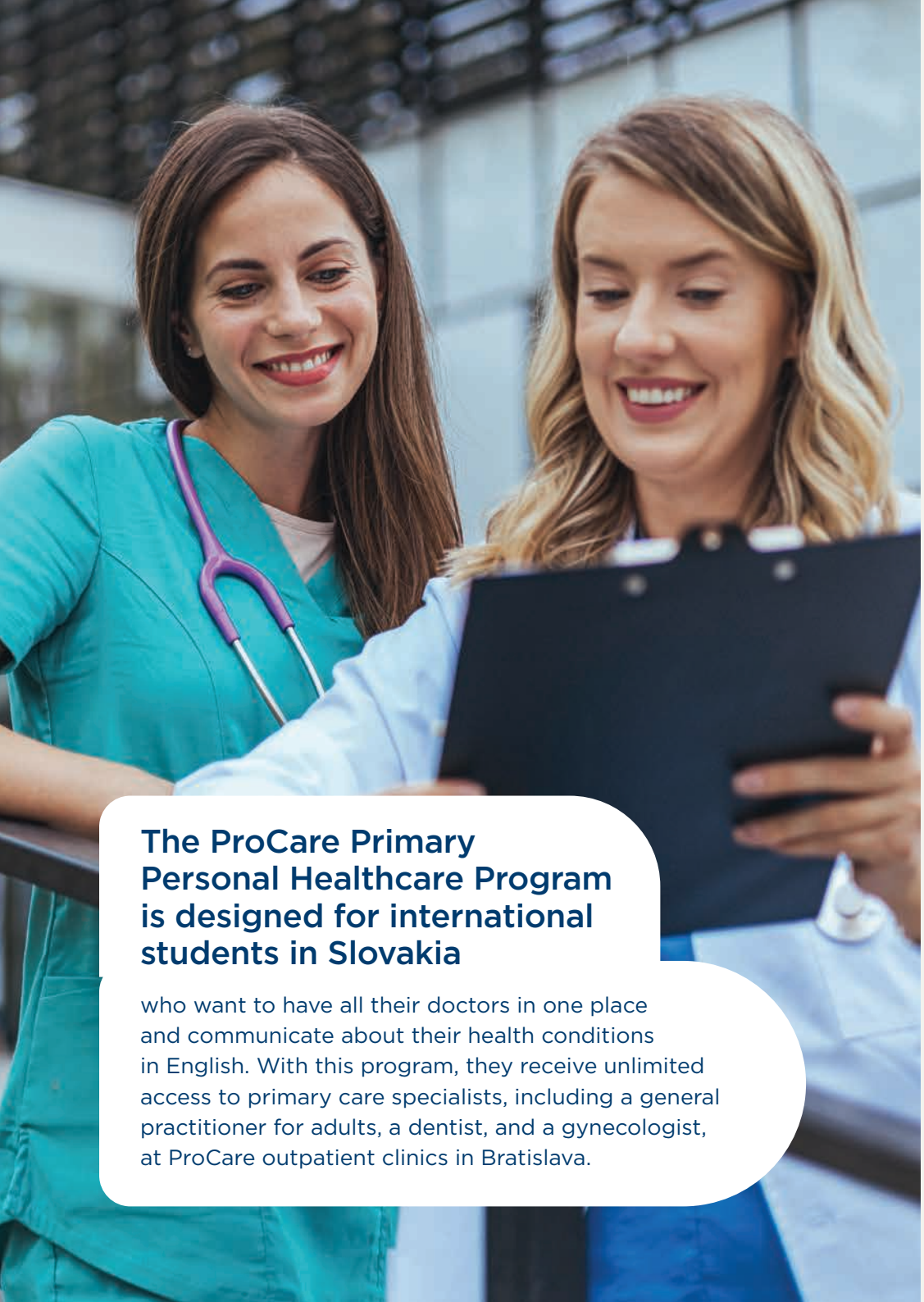


Care that brings health to **students**

Offer of healthcare programs for **international students** at ProCare outpatient clinics in **Bratislava**.

ProCare

procare.sk 0907 888 999



The ProCare Primary Personal Healthcare Program is designed for international students in Slovakia

who want to have all their doctors in one place and communicate about their health conditions in English. With this program, they receive unlimited access to primary care specialists, including a general practitioner for adults, a dentist, and a gynecologist, at ProCare outpatient clinics in Bratislava.

ProCare Primary

Validity:
12 months

Number of credits:
unlimited

Comprehensive client management

- Client center services
- Private call center services
- SMS/email notifications
- Client card
- Online client zone

Discount on selected certificates

Primary Program for **3 Specializations**

- General practitioner for adults
- Gynecologist
- Dentist

200€/year

Primary Program for **2 Specializations**

Choose from the following specializations:

- General practitioner for adults **or** gynecologist
- Dentist

150€/year

The ProCare Primary program is valid for primary contact specializations (general practitioner for adults, gynecology, dentistry) at outpatient clinics ProCare Bory, ProCare Central, ProCare Central Tower, ProCare Betliarska, ProCare Vlčie hrdlo and Medissimo Hospital.